

Terms & Conditions

In confirming a booking with StorySnorts and paying the required deposit, you indicate that you have read, understood, and accepted the following terms and conditions:

StorySnorts shows have a duration of 50 minutes. Our shows are ideally suited for 7-12 year-olds but younger students are welcome.

Attendance numbers will be confirmed on the day of each performance for the accuracy of invoicing.

Workshops have a duration of 60 minutes. The makeup of each workshop is best limited to two adjacent year levels. (e.g. 3-4. 5-6)

Provisions for individual participants with medical, behavioural, or learning needs who require special considerations will be assessed by the classroom teacher or supervisor prior to the incursion taking place to secure the additional supervising adults that may be required.

The classroom teacher or supervisor has overall responsibility for their students during a school incursion.

Invoices for final balance are payable within 14 days of the incursion.

In the event StorySnorts must cancel an incursion and an alternative date for rescheduling is not agreed, then a full refund will be made for any deposit paid.

In the event any school OSHC/Vacation Care must cancel their booking:

- 3 weeks or more prior to scheduled date, a full refund will be provided less \$100 admin fee which can be deducted from an alternate date.
- Less than 3 weeks prior to scheduled date, an invoice equivalent to 50% of the minimum booking fee will be required.

An invoice is provided with the booking confirmation email sent to you by StorySnorts. Payment of this invoice indicates your acceptance of our terms and conditions.

All payments are required as direct bank transfers.

Photos/videos of individual children for promotional purposes will not be taken without express permission from the school/parent/caregiver.

Privacy Policy

Privacy Policy for StorySnorts.com.au

Effective Date: 30/11/23

1. Introduction

Welcome to StorySnorts ("www.storysnorts.com.au"). This Privacy Policy is designed to help you understand how we collect, use, disclose, and safeguard your personal information. By using our Website, you consent to the practices outlined in this policy.

2. Information We Collect

We may collect the following types of personal information:

- Personal Information: Name, email address, contact information.
- Usage Data: Information about how you use our Website, including IP address, browser type, and operating system.
- Cookies: We may use cookies to enhance your experience on our Website.

3. How We Use Your Information

We may use your personal information for the following purposes:

- To provide and maintain our services.
- To improve and personalize your experience.
- To communicate with you, including responding to inquiries and providing updates.

4. Disclosure of Your Information

We may disclose your personal information to third parties in the following circumstances:

- With your consent.
- To comply with legal obligations.
- To protect and defend our rights and property.

5. Security

We take reasonable measures to protect your personal information from unauthorized access, use, or disclosure.

6. Third-Party Links

Our Website may contain links to third-party websites. We are not responsible for the privacy practices or content of these websites. Please review the privacy policies of third-party sites before providing any personal information.

7. Children's Privacy

We do not knowingly collect personal information from children.

8. Changes to This Privacy Policy

We reserve the right to update this Privacy Policy at any time. We will notify you of any changes by posting the new Privacy Policy on this page.

9. Contact Us

If you have any questions or concerns about our Privacy Policy, please contact us at info@storysnorts.com.au